

Trust Board - Public

Agenda Item	6.1
Title	Annual update on implementing the recommendations from the Francis Inquiry (2013).
Report for	Noting
Report Author	Priya Rathod, Associate Director – Chief of Staff (Nursing Directorate)
Responsible Executive Director	Janice Sigsworth, Director of Nursing

Executive Summary:

Following the publication of the Francis Inquiry (formally known as the 'Mid Staffordshire NHS Foundation Trust Inquiry 2013), the Trust developed a comprehensive action plan incorporating the recommendations and has reported progress against this on an annual basis to the Trust Board. An annual update was last presented to the Trust Board in May 2014.

The recommendations from the Francis Inquiry were subsequently included within an overall integrated quality governance work plan. As the Trust's quality governance structures have strengthened over the past year, the Francis recommendations have been incorporated within other quality improvement work streams such as; Monitor's quality governance assurance framework self-assessment, the recent CQC inspection, safety and effectiveness and the national safe nurse staffing agenda. The Trust therefore does not routinely report against the 'Francis recommendations' and has instead embedded the recommendations as part of the existing work streams and as part of business as usual.

The Executive Committee and Quality Committee has oversight of the work being undertaken through agenda items (e.g. reports on quality, patient experience, workforce and CQC) reported at each of its meetings.

The outstanding actions from the previous report shared with the Board and the subsequent updates are summarised below:

Action	Progress
Feedback and learning from complaints	Monthly complaints reports received by each division for them to disseminate and discuss learning at local quality meetings.
	Reviewing current structure and processes for complaints management to incorporate how learning can effectively take place.
Nurses/Midwives to be in supervisory capacity	Taken forward as part of wider safe nurse staffing work stream, including six monthly establishment review process. Establishments include supernumerary staff for each ward.
Clinical audit - Mortality and efficacy of treatment	The clinical audit team is due to expand from April 2015 and will develop a robust audit plan aligned to the Trust's quality strategy.

Feedback from students and trainees	The Imperial education group will look at student nursing feedback including the use of the audit tool to aid learning and improvement A trust-wide education committee takes place co-chaired by nursing and medical directorate leadership.
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The Trust is in the process of developing a new quality strategy and work plan by April 2015, which will integrate existing work streams and provide a vision and framework for quality improvement across the Trust. Any outstanding actions related to the Francis inquiry will be included within that work plan.

Recommendation: The Board is asked

- To note progress against the outstanding actions
- To note the changes with how the Trust has approached the implementation of the Francis Inquiry recommendations over the past year and how these will be managed going forward.

Trust strategic objectives supported by this paper:

- To achieve excellent patient experience and outcomes, delivered efficiently and with compassion